

## **A WORLD OF PRIVILEGES AT THE AIRPORTS WITH TAV “primeclass” SERVICES**

TAV “primeclass” is a brand of TAV Operation Services Inc. which offers personal meet & assist and private passenger lounge operation services at the airports in Turkey, Republic of North Macedonia, Georgia, Tunisia, Latvia, Saudi Arabia, Croatia, Germany and many more...

Our aim is to clear away all the anxiety and stress before and after flights and save time by offering professional privileges at each step, making customers feel special and cared for during every stage of their travels.

TAV “primeclass” is offering VIP Services for passengers who want extra comfort and space. We are offering this Services through VIP terminal (“primeclass” VIP Service).



***We offer solutions for all your needs from one address...***

## “primeclass” VIP Service – Departure through VIP TERMINAL

- ★ Our service starts with welcoming the guests at the departure entrance of the VIP Terminal by the “primeclass” Agent and a porter who takes care of their luggage.



- ★ Check-in procedures are completed by the “primeclass” Agent in the Lounge.



- ★ The “primeclass” Agent assists with passport and customs procedures.



***TAV “primeclass” Services... because every moment of your time is precious!***

- ★ In the “primeclass” Lounges of the VIP Terminal, where comfort comes first, guests can continue working with their laptop PC’s connected to our wireless internet and enjoy unlimited refreshments offered by the service staff while reading newspapers or magazines or watching TV.



## **“primeclass” VIP Service - Arrival through VIP TERMINAL**

- ★ Our service begins with the reception of our guests by “primeclass” Agent and porter by the aircraft or at the flight gate.
- ★ Guests are brought to the VIP Terminal with a separate car by our “primeclass” Agent and porter from the aircraft.



- ★ Passport, custom and visa procedures are completed with the assistance of the “primeclass” Agent in the “primeclass” Lounge.

***TAV “primeclass” Services ... because every moment of your time is important!***

★ Guest luggage is carried by the porter directly to the VIP Terminal.

★ At the “primeclass” Lounges, greeters and meeters can enjoy unlimited refreshments offered by the service staff while waiting to meet their guests.

★ Our service ends when our guests meet with their greeters.



***All these privileged services are only offered by TAV “primeclass”!***